

# Introduction to Communication Skills

We can create a bespoke course based on the needs of your organisation.

The course can be a half day course or a full days course, based on your needs. To make it work for you though, you might want to consider running two courses in one day.

This may include for example:

- Starting a conversation and first impressions
- Verbal and non verbal communication
- Reflecting on cultural diversity
- Open and closed questions

Training methods used

- Interactive exercises
- Experiential and reflective learning

Participants

Any healthcare professional, including healthcare assistants, who have no or little prior experience of healthcare communication skills training.

Course participants will take away with them a new appreciation for the importance of communication and appreciate the benefits it can bring to their practice and to the care of their patients and interactions with colleagues.

Price

£700 for 1/2 day training

£1200 for a full day training

Contact

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