

Communicating with Colleagues

This course is delivered as a 1 day course or we offer an E-Learning alternative with some one to one support included (60 minutes).

This is an evidence-based course, which includes literature from communications, emotional intelligence and communities of practice literature.

An experiential and reflective approach is used in the course to explore difficulties people experience and ways of addressing them. In a face-to-face course, everyone is expected to support each other and participate fully in the course.

This course will explore

- How to plan and execute a potentially difficult conversation
- Appreciate the challenges we all face in clinical practice
- Getting your voice heard
- Saying no

Learning objectives

- Difficult scenarios will be reflected upon and shared
- Key communication skills to support the conversation, including preparation, listening, showing you have been heard and being respectful and calm
- Learn strategies to help support these conversations.

Participants

Health and Social Care staff

Price

The price will vary depending on whether you want a course delivered in your organisation or one of our preferred locations.

An online learning course will list its own price on the website.

Contact

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