

Advanced Communication Skills

This is a two day course, based upon the CONNECTED model.

In this interactive and participatory course, we will use several different interactive exercises and ask you to bring along a challenging experience from real-life clinical practice that you would like to use to frame your learning. We will support you to reflect and learn skills and strategies to help enhance the way you communicate with others.

This course will include

- Completing an E-Learning (up to 90 minutes) prior to the course
- Completing a workbook
- 2 day course (you will be expected to attend both days)
- Experiential and reflective learning a

Training methods used

- Interactive exercises
- Experiential and reflective learning
- peer to peer learning within a community of practitioners

Content

- Refresh evidence based skills and principles
- Discuss challenges to communication
- Focus on facilitative communication skills
- Practice skills and receive supportive descriptive feedback from peers in a safely controlled learning environment
- Take away communication skills and strategies

Participants

Health and Social Care staff who ideally have prior communication skills experience.

Price

The price will vary depending on whether we are providing the venue or not and the approach you want to take to your training. We deliver the course with 2 facilitators and 1 or 2 actors, depending on the number of participants (8 or 10 per course)

Contact

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